



## Job Offer: Support engineer – security systems - Brussels

### Company

#### Summary

#### Company

National Control Systems

#### Location

Office : Brussels  
Work : Brussels (mainly)  
Europe (BE, FR,  
Lux, ...)

#### Industry

Electronics / Software  
systems

#### Employment

Full-time  
Perm. contract

#### Degree

Bachelor (professional)  
in Electronics or  
computer sciences

#### Experience

2 years

NCS (National Control Systems) is an SME founded in 1985. We design integrated access control and electronic security management systems for buildings. Leader in the electronic and software development, with a strong focus on innovation in high security systems, we are a team of experts in our domain. With a wide exportation reach, we have worked on new study and implementation methods for our customer's projects involving structured cloud services. In order to sustain the extensions of our product and service offering, we are looking for a

*Support engineer for security systems technologies*

### Job description

Curious about the evolution of security systems technologies, the security technology engineer advises clients in the implementation and usage of solutions fitted to their needs and assists them in their practical installation.

As the company technical reference for our customers, he advises them in the execution phase of construction sites and the installation of access control systems. He provides commissioning support, guides customers during maintenance and trains installers and users.

He is an in-house technical consultant who analyzes technical solutions to be offered to clients and supervises the configuration of systems and products during production.

### Responsibilities include, but are not limited to:

- Study, advice and assistance for the implementation of software, network and access control equipment :
  - o Installer and user training on NCS's access control system.
  - o Functional and organic study of projects
  - o Configuration of access control network and software systems.
  - o Programming and commissioning of their access control solution
  - o Implementation of the integration with 3<sup>rd</sup> party solutions (video, HR management systems, intrusion management solutions, ...)
  - o Technical solutions follow-up
  - o Troubleshooting assistance.
- The great majority of all missions is carried out directly from or call center in Brussels (phone, emails, conference call, remote desktop assistance). A few missions might demand a physical presence on the customer's site (Belgium, France).
- Technical expertise for the sales team. Implement the link between the field and the R&D team.
- Systems and devices configuration at the office.

## Degree

- Bachelor degree in Electronics or computer sciences

## Qualifications

- Minimum two years of experience in a similar position
- Notions of general electricity
- Analog and digital electronics
- Command and control systems
- Experience navigating the TCP/IP landscape. Notions of IP network security
- Databases (ODBC, SQL Server)
- Operating systems (Windows, Windows Server, Linux).
- Microsoft® office tools(Outlook, Word, Excel, Visio, ...)
  
- Good relational skills
- Strong communication skills both verbal and written
- Self-starter, high energy, passionate, creative, hardworking, team player and goal oriented.
- With an interest for technological innovation
- Language :
  - French, English and Dutch
- Driving License

## The following skills would be appreciated

- Virtualization solutions (VmWare, Cytrix, Xen, Hyper-V)
- IT security (SSL/TLS, Cryptography, Cryptographic certificates)
- Videosurveillance software (Milestone XProtect, ...)
- Automatization techniques for smartbuilding (KNX , ...).
- IoT, embedded systems, smart-buildings
- Access control systems, building automation

## Our offer

We propose an exciting position within a dynamic SME with the opportunity to be directly involved with professionals all over Europe. We ensure a continuous training in advance technologies and methods for physical security systems using the latest trends of the work digitalization. With attractive salary and advantages (bonus plan, restaurant vouchers, group insurance, company car, work smartphone and laptop), this position offers the possibility to grow within an evolving structure. Talents with potentials could be offered language courses if necessary.

## Main location and activity zone

- Brussels Belgium (office)
- A few travels on a yearly basis (Belgique, France...)

## Permanent contract